

Following information are required to handle your order in a proper way.
Required information:

IF WE HAVE MADE AN OFFER, PLEASE ALWAYS REFER TO THIS OFFER.

Always:

- Your order number and date.
- Delivery address (if not standard).
- Required delivery date from IMO AB.
- If part delivery is accepted.
- Pricing (if not standard).
- Payment terms (if not standard).
- Delivery terms (if not standard).
- Value for customs clearance if delivery direct to your customer.

Optional:

- Your contact person.
- Your customers order number and date.
- Name of your customer.

Content:

Please specify the complete designation and serial number of the pump that you require spares for, i.e. "ACF 110N4 IRBO A020 s/n 345678". Please specify required spares with part number and quantity.

It is an advantage if you also note item number and/or the denomination of the part enabling easier control of correct part number.

Price and discount are only required if they deviate from our valid List price and your normal discount.

If you order complete pumps or pump elements do not forget to note if any certificates are required.

Instruction manuals for standard products:

Please visit our website: www.imo.se